Studio Policy

Ekaterina Lingovskaya · private piano lessons in your home · Dubai

Effective 1 November 2026

Tuition

1. Tuition is paid monthly, in advance, at the first lesson of the month.
2. Payment reserves your child's lesson day and time for the whole month.
3. Monthly tuition covers every lesson scheduled in that month. If the month has five of your lesson days, for example five Tuesdays, tuition covers five lessons.
4. If payment is late, I will send one reminder.
5. If payment is still not received within 24 hours of the reminder, I will offer the time slot to another student.

Missed lessons

6 If you know about an absence in advance (a holiday, a birthday party, a trip), please let me know on WhatsApp at least 2–3 days before the lesson.

7 If your child is ill, please message me on WhatsApp on the day, before the lesson starts.

8 Missed lessons are made up on a Sunday morning within the same month, at a day and time I set. If a weekday slot becomes available, I may offer an earlier make-up.

9 Up to two lessons per month can be made up. A third missed lesson in the same month is forfeited: it is not made up or refunded.

10 Lessons cannot be carried over to the next month. Any lesson not made up within the month is forfeited.

11 A lesson missed without notice is forfeited.

If I cancel a lesson

12 I will make up the lesson on a Sunday morning within the same month.

Lessons in your home

13 If I arrive and no one is home, the lesson is forfeited and will not be made up.

14 Lesson time starts when I come into the room. If your child is late to start, the lesson still ends at the scheduled time.

Acknowledgement

15 This policy takes effect on 1 November 2026.

16 Please confirm that you have read this policy by replying “Noted ✔” on WhatsApp.

Ekaterina Lingovskaya

Pianist Katrina · piano teacher